

The Quality Policy that CIDAT S.p.A. intends to pursue, in accordance with the principles set out in the UNI EN ISO 9001:2015 standard, it wants to be, before being a working methodology, a form of thought. The attention to Quality is not only aimed at customer satisfaction, but of all interested parties such as employees, suppliers, external bodies and respect for the environment. The Quality Policy is pursued and remains a constant point of reference for all activities. The Quality Management System is set on strategic objectives, assumed by the Management and shared by all the staff:

- **Pursue the prevention of pollution** and compliance with all legal requirements applicable to the activity.
- **Pursue customer loyalty**, keeping under control the aspects inherent to the optimization of the solutions offered and compliance with the deadlines set for each activity, in order to guarantee the satisfaction and expectations of our customers.
- **Strengthening of collaborative relationships with Suppliers**, through constant monitoring of pre-established indicators.
- **Improve the Company's productivity**, increasing the effectiveness and efficiency of the professional services of the individual functions.
- **Promote the professional growth** of its personnel and collaborators, through sharing, teamwork, constant attention to training and updating.
- **Seek Continuous Improvement of the services** offered and of its Quality system, through regular monitoring of the results obtained and feedback from Customers.
- **Ensure the growth of the Company**, in terms of experience, resources, means and external image so that the link between the company name and the quality of the product offered is clear and unequivocal.

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3	Date 04/05/2023	Signature..... 

Period objectives

- Human resource management, based on involvement and training, is recognized by the company as a moral element, a strategic and competitive factor for maintaining and consolidating the company's position on the market.
- Involvement must be achieved by promoting and developing teamwork, the exchange of information and skills vertically, horizontally and also towards the outside.
- The training of human resources is organic, coherent, and follows specific individual and group plans, in the short and medium/long term, which involve all levels of the company.
- The elements of well-being, perceived by the human resources employed in Cidat S.p.A. and considered fundamental for the company are: position within the organization, contribution to the proper functioning of the organization and the provision of quality services, respect and consideration from and towards colleagues, career prospects.
- Search for new markets, strengthening existing ones to ensure continuous growth of the company.
- Maintaining high safety standards.
- Dissemination at all company levels of the concepts/objectives of effectiveness, efficiency and risk management and of the natural values of cost containment (spending review), morality and transparency.

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